

# 2017 Course Evaluation Summary





Promotion occurred during a number of community events and through informal communications between the CRPS course key stakeholders and members of the community. Two community presentations were observed by the external evaluator: February 28, 2018: "The Opioid Epidemic and The Role of Peer Recovery Specialists" hosted by Drug Free Duval.

June 1, 2017: Best Practices for Integrating Recovery Peer Specialists into Behavioral Health Care Setting hosted by LSF Health Services and Jacksonville University.

- Responses on the June 1, 2017 training evaluation<sup>1</sup> demonstrated high levels of satisfaction with the presenters, content and activities, and the intent of attendees to integrate recovery peers into their organizations.

### Applicants

LSF received 113 unduplicated, complete applications between December 1, 2016 and June 30, 2017. Review of data collected on application forms found:

More applicants were female (n=77, 68.1%); White (n=67, 59.3%) or Black/African-American (N=34, 30.1%); and between the ages of 25-44 years old (n=48, 42.5%) or 45-60 years old (n=45, 39.8%)

111 applicants indicated they had a lived experience that made them eligible to serve as a peer specialist.

- 76 (67.3%) had lived experience as an adult in recovery for a minimum of 2 years from a substance abuse or mental health condition.
- 29 (25.7%) had lived experience as a family member or caregiver to another individuals who has or is in recovery from a substance abuse or mental health disorder.
- 6 (5.3%) had lived experience as a veteran in the armed forces who has been in recovery for 2 years from a substance abuse or mental health condition.

Some applicants indicated they had experience in the peer recovery field

- 30 (26.6%) had experience as a peer specialist, with 14 (12.4%) currently employed as a peer specialist, and 16 (14.2%) currently volunteering as a peer specialist.
- 17 (15.0%) applicants stated they had received an offer of employment, pending successful completion of the Certified Recovery Peer Specialist (CRPS) 40-hour training.

83 (73.5%) stated they had demonstrated leadership and support experience related to mental health and/or substance use conditions.

### Enrollees

Sixty of the 113 applicants were accepted and enrolled in one of three CRPS classes that were offered between January 2017 and October 2017. Review of program documentation on enrollees found:

More enrollees were female (n=39, 65.0%); White (n=32, 53.3%) or Black/African-American (n=18, 30.0%); and between the ages of 25-44 years old (n=26, 43.3%) or 45-60 years old (n=22, 36.7%).

### Retention

52 (86.7%) of the 60 enrollees completed the CRPS training.



Students reported strong satisfaction with the course. Overall group weighted average scores were:

Satisfaction with facilitators: 3.87

Satisfaction with training content and activities: 3.78

Satisfaction with training setting/location: 3.68

#### OUTCOME EVALUATION

Two types of surveys were administered to evaluate course outcomes. Retrospective pre-/post-sections were administered as part of the end of course survey to collect student's perceptions of their knowledge and confidence in applying that knowledge before they took the course and at the end of the course.<sup>6</sup> A graduate follow-up survey was administered during the October 2017 graduation ceremony to evaluate the persistence of students' attitudes towards, intent to pursue, and progress towards taking the Florida Certification Board's recovery peer specialist exam.

Survey questions related to t

500 hours of experience and take the Florida Certification Board's recovery peer specialist exam.

Immediately after completing coursework, 93.2% (41 of 44) of students agreed or strongly

The following summarizes responses to this question from all CRPS training evaluation surveys administered during January 2017 through October 2017. Please note that some students responded to this question at multiple points in time. In all 71 responses that provided suggestions for course improvement were collected from the Core CRPS Content and Enhanced CRPS Content end of course surveys and from the Graduate Follow-Up survey.

A little more than half (54.9%, 39 of 71) of the responses indicated participants felt no change